ASSISTANT TO THE CITY MANAGER

DEFINITION:

Under the general direction of the City Manager, the Assistant to the City Manager is responsible for providing highly responsible staff assistance to the City Manager.

CLASS CHARACTERISTICS:

Reporting directly to the City Manager, this is a single class executive management at-will position in the Administration Department that coordinates the efforts of other executive managers and employees as delegated by the City Manager.

IMPORTANT AND ESSENTIAL JOB FUNCTIONS:

- 1. Review, interpret, develop, modify, and implement City policies and their application to specific situations in departments; and resolve conflicts involving interpretation of such policies.
- 2. Write reports, conduct analyses, and develop recommendations concerning policy issues and program operations for the City Manager and City Council.
- 3. Assist the City Manager in the review of the proposed City budget. Assist in the development of recommendations made to the City Council; assist the City Manager in the review and monitoring of budget expenditures.
- 4. Represent the City and the City Manager's Office to outside agencies and organizations and individuals; provide technical assistance as necessary.
- 5. Attend City Council and Redevelopment Agency meetings and track future agenda items as directed by the City Manager.
- 6. Coordinate and facilitate City Council and Redevelopment Agency agenda review meetings with the Executive Management team and City Manager.
- 7. Coordinate reports and meetings that involve various City departments and staff members on behalf of the City Manager.
- 8. Undertake special studies/projects relating to the City Administration function as well as other City functions.
- 9. Prepare and monitor the budget for City Manager's Office.

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IMPORTANT AND ESSENTIAL JOB JUNCTIONS (continued)

- 10. Assist the City Manager in overall City/RDA budget development and analysis.
- 11. May oversee City Volunteer Program.
- 12. May select, evaluate and assign work to the Coordinator of Volunteer Services and provide for their training and professional development.
- 13. Produce internal and external communications, such as City Visions, press releases and communications to employees.
- 14. Manage City contract for fire suppression services, computer support, and other contracts as requested.

MARGINAL/PERIPHERAL JOB FUNCTIONS:

- 1. Chair Computer Committee.
- 2. Perform related work as required.

QUALIFICATIONS:

Knowledge of:

- 1. Principles, practices, and techniques of public administration.
- 2. Public administration principles related to municipal government activities, including the role of elected officials and staff.
- 3. Statistical concepts and methods, research organization, problem solving techniques and applicable computer software.
- 4. Supervision, including selection, training and work evaluation.
- 5. Budgetary practices and principles.
- 6. Principles and practices of leadership, motivation, team building and conflict resolution.
- 7. Cultural diversity issues.

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Skill in:

- 1. Providing good customer service to all employees.
- 2. City Administration computer operations including word processing and desktop publishing applications.
- 3. Collecting and analyzing technical information and then developing clear and concise written reports based on this information.
- 4. Researching, compiling and summarizing varied informational materials and preparing periodic or special reports.
- 5. Verbal and written communication.

Ability to:

- 1. Develop and maintain effective working relationships with those contacted in the course of the work.
- 2. Use initiative and judgement within established guidelines.
- 3. Organize work, set priorities and follow-up on assignments with minimal supervision.
- 4. Develop and implement policies and procedures having Citywide application.
- 5. Analyze problems, define alternate solutions, project consequences of proposed actions, and implement recommendations in support of goals.
- 6. Assist in the planning, direction, and control of the administration and operation of municipal departments.

JOB REQUIREMENTS:

- 1. Graduation from a four-year college with a Bachelor's degree in Public Administration, Business Administration, or a closely related field. A Master's degree in Public Administration is desired, but not required.
- 2. At least five years of professional experience in municipal public administration that has included at least two years of supervision of professional and clerical staff.
- 3. Customer service orientation and positive public/employee contact skills.
- 4. Strong analytical and written and verbal communication skills.

JOB REQUIREMENTS (continued):

Experience in contract administration.

OTHER QUALIFICATIONS:

1. Possession of a valid California Class C driver's license in conformance with adopted City driving standards.

MACHINES/TOOLS/EQUIPMENT UTILIZED

- 1. Automobile
- 2. Reports, forms, pencils and pens
- 3. Computer monitor, keyboard and printer
- 4. Copy machines
- 5. Fax machines
- 6. Calculator
- 7. Telephone
- 8. Typewriter

PHYSICAL DEMANDS:

- 1. Mobility
- 2. Speaking/Hearing
- 3. Seeing
- 4. Sitting
- 5. Use of fingers/Manual dexterity
- 6. Speed in using office equipment
- 7. Lifting up to 10 lbs.

ENVIRONMENTAL AND ATMOSPHERIC CONDITIONS:

- 1. <u>Indoors</u>: normal office conditions, 95% of the time <u>Outdoors</u>: varying conditions 5% of the time
- 2. <u>Noise level</u>: conducive to office setting
- 3. <u>Lighting</u>: conducive to office setting
- 4. Flooring: low level carpeting
- 5. Ventilation: provided by central air conditioning
- 6. Dust: normal, indoor levels